



Temporary cancellation policy addendum terms and conditions

Please read carefully. All bookings must still follow the terms and conditions laid out within the booking terms available on www.getawaytothecotswolds.com and signed in the process of making each booking.

Any reference to “we” or “us” or the “Owner” in these terms and conditions means [Mr & Mrs DWH Smart] and any reference to “you” or “your” means the person making the booking and all members of the holiday party. Any reference to the “promotional period” refers to a period of time relevant only if listed below. Any reference to “general booking terms” refers to the booking terms document available on www.getawaytothecotswolds.com.

- *As of 1 May 2021, there is no active ‘promotional period’*

For bookings commencing 1 May 2021 onwards a full refund will still be offered under the following circumstances only: Where the situation of cancelling is due to government ruling on lockdown or tier restrictions which prevent guests from staying away from home in a holiday let, or for the owner to be prevented from letting the property for the same reasons.

For clarity, and to be read alongside the previous paragraph, below are booking terms and conditions relevant to cancellations for all booking enquiries made outside of a ‘free cancellation promotional period’.

1. If the booking is made within six weeks of the letting the whole of the cost of the rental for the period of the letting is to be paid at the point of completing your booking form.
2. If the booking is made prior to six weeks of the letting, a rental deposit of 25% of the rental for the period of the letting is to be paid at the point of completing your booking form. The remaining balance of the rental shall become due six weeks prior to the letting. The rental deposit is non-refundable.
3. If a cancellation is requested more than six weeks in advance of the letting the balance of any monies paid, less the rental deposit, will be returned to the tenant. If the cancellation is requested within the six weeks prior to the letting the owner will retain the 25% rental deposit and also reserves the right to retain the balance of the rental (should it not be possible to re-let the property for the period of the letting).
4. To cover all other reasons for wishing to cancel, we strongly recommend that guests take out suitably comprehensive holiday insurance.